

## Bid Document

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	28-12-2022 11:00:00
<b>Bid Opening Date/Time</b>	28-12-2022 11:30:00
<b>Bid Offer Validity (From End Date)</b>	180 (Days)
<b>Ministry/State Name</b>	Ministry Of Home Affairs
<b>Department Name</b>	Central Armed Police Forces
<b>Organisation Name</b>	Border Security Force (bsf)
<b>Office Name</b>	Ftr Hq Bsf Jodhpur
<b>Total Quantity</b>	2
<b>Item Category</b>	data wall display (Q2) , Data Wall Controller (Q2)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	35 Lakh (s)
<b>OEM Average Turnover (Last 3 Years)</b>	280 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Past Performance</b>	50 %
<b>Bid to RA enabled</b>	Yes
<b>RA Qualification Rule</b>	H1-Highest Priced Bid Elimination
<b>Annual Maintenance Charges Required</b>	Yes
<b>Type of Bid</b>	Two Packet Bid
<b>Primary product category</b>	Data Wall Controller
<b>Time allowed for Technical Clarifications during technical evaluation</b>	5 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No

**Bid Details****Evaluation Method**

Total value wise evaluation

**EMD Detail**

Advisory Bank	State Bank of India
EMD Amount	210000

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

IG-Frontier

Ftr Hq Bsf Jodhpur, Central Armed Police Forces, Border Security Force (BSF), Ministry of Home Affairs  
(Inspector General)**Splitting**

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	Yes
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st

March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

9. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

## **Data Wall Display ( 1 pieces )**

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier**

respectively)

Brand Type	Registered Brand
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**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Specification	<b>Display Technology</b>	LED
	<b>Lamp /Light Source</b>	LED
	<b>Diagonal Screen Size (cm)</b>	325 or higher
	<b>Horizontal Resolution (Pixel)</b>	1920.0 Or higher
	<b>Vertical Resolution (Pixel)</b>	1080.0 Or higher
	<b>Bezel to Bezel Width (mm)</b>	0
	<b>Brightness (nits)</b>	800
	<b>Availability of Data wall controller (For multiscreen viewing)</b>	No
	<b>On Site OEM Warranty (Year)</b>	3.0

<b>Annual Maintenance</b>	
Warranty of required product	3 Year
Annual Maintenance Charges Duration (Post Warranty)	5 Year
Annual Maintenance Charges Frequency	Bi-annually

\*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

**Additional Specification Parameters - Data Wall Display ( 1 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
AS PER OUR ACTUAL REQUIREMENT FOR INSTALLATION OF F DATA WALL PANNEL	Additional as per our requirement QRS/DTS and TECHNICAL SPECIFICATIONS mentioned in ATC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Bira Kishore Jena	342026,FTR HQ BSF, MANDORE ROAD JODHPUR	1	20

**Data Wall Controller ( 1 pieces )**

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)**

Brand Type	Registered Brand
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**Technical Specifications**

\* As per GeM Category Specification

Specification	Specification Name	Bid Requirement (Allowed Values)
Configuration	<b>Processor Make</b>	Intel, AMD Or higher
	<b>Processor Core</b>	Quad-Core, Hexa-Core, Octa-Core Or higher
	<b>Number of Processor</b>	1, 2 Or higher
	<b>Operating System</b>	Windows
	<b>RAM (GB)</b>	8, 16, 32, 64 Or higher
	<b>Each Hard Disk capacity (GB)</b>	1024, 2048 Or higher
	<b>Number of Hard Disk</b>	1, 2 Or higher
	<b>Dual Redundant Power Supply</b>	Yes
	<b>Data Wall Management Software</b>	Yes
Video Input	<b>Type of Input Ports</b>	DVI, DP, HDMI Or higher
	<b>Number of Input ports</b>	4, 6, 8, 10, 12, 14, 16, 18, 20, 22, 24 Or higher
	Input Expandability	Yes
Video Output	<b>Type of Output Ports</b>	DVI, DP, HDMI Or higher
	<b>Number of Output ports, suitable for Data Wall Display</b>	12, 14, 16, 18, 20, 22, 24, 26, 28, 30 Or higher
	Output Expandability	Yes
	<b>Output Resolution per Channel</b>	1920 X 1080, 3840 x 2160 Or higher
Environmental	<b>On Site Warranty (Year)</b>	3, 5 Or higher

**Additional Specification Parameters - Data Wall Controller ( 1 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
RAM	SHOULD BE 64 GB OR MORE
NO OF HARD DISK	MINIMUM 01 SAS/SSD in build and support for additional each Disk capacity have 1TB or higher
modular design	, I) f flexible configuration, future expandable chassis , ii) HOT -Swappable redundant Control via RS 232, Network , Key button, Remote Control ,. Function - support screen configuration via Web interface, server/client.
Functions	i) Support all input source window on a single screen at a time II) window size should be possible on any input source display wall, III) real time previewing signal content via control software , support( EDID) to read ,Modify ,Customize.
Graphic Card	EQUIVALENT TO NVIDIA -K6000 or latest high-end versions and numbers of graphic cards as per requirement of wall configuration

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Bira Kishore Jena	342026,FTR HQ BSF, MANDORE ROAD JODHPUR	1	20

**Buyer Added Bid Specific Terms and Conditions****1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

**2. Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address FTR HQ BSF Rajasthan Jodhpur Central Armed Police Forces, Border Security Force (BSF), Ministry of Home Affairs (MHA) Ministry of Home Affairs (MHA) RAJASTHAN-342026.

**3. Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

**4. Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

5. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

6. **Generic**

IT equipment shall be IPv6 ready from day one.

7. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

8. **Generic**

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

9. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: OFFERED PRICES.

10. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

11. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

12. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

13. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

14. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**15. Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**16. Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide AMC Service for next 5 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into an AMC agreement ( covering preventive maintenance and servicing)with the Successful Bidder / OEM after expiry of the Warranty period at rate as mentioned above and the payment for the AMC charges would be made Biannually after rendering of the AMC Services of the relevant AMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the AMC contract when called upon by the buyer. The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total AMC value valid up to AMC period plus 2 months (if there is no other claim). (Undertaking of acceptance to be uploaded with bid).

**17. Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of WITH ESTIMATED COST OF EQPTS (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**18. Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**19. Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**20. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

**21. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

**ADDITIONAL TERMS AND CONDITIONS**

I) The actual requirement of the LED DATA WALL PANNEL are as under: -

<b>Diagonal</b>	<b>- 150 inches</b>
<b>Height</b>	<b>- 91.5 Inches</b>
<b>Length</b>	<b>- 119 Inches</b>
<b>However, the + - 10-inches dimension may increase/decrease.</b>	

**WALL SIZE**

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-  
-

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**Technical Specification**

**QUALITATIVE REQUIREMENTS / ADDITIONAL SPECIFICATIONS OF LED DATA WALL DISPLAY**

<b>A</b>	<b>LED Data Wall Panel (Indoor)</b>	
<b>S. No</b>	<b>Parameters</b>	<b>Specification</b>
1	Pixel Pitch (in mm)	P 1.2mm ± 5% or less
2	Pixel configuration	SMD-3-IN-I
3	Life light source	100000 Hrs or more
4	Aspect ratio	16:9 or customizable with data wall size
5	Length of wall	3000 mm ± 5%
6	Height of wall	2500 mm ± 5%
7	Input power	100-230V AC, 50 Hz
8	Duty cycle	24x7
9	SMD LED Wire type	Gold Wire
10	Brightness	800 or Higher
11	IP rating (Front)	IP 20 or better
12	IP rating (Rear)	IP 20 or better
13	Refresh rate	3000 or more

14	Response time	8 Millisecond or better
15	Serviceable	Front
16	Contrast ratio	4000:1 or better
17	Calibration process	Dot correction

18	Ethernet ports/ control/communication ports	Yes
19	PDU (Power distribution unit)	Surge, over voltage and under voltage protection, control RS- 232/IP/RS 485, remote on/off
20	Wall Mount	Yes
21	Viewing Angle	160 degree
22	Onsite Warranty	3year
23	HDMI Port	Yes
24	Operating Humidity % RH	20 to 85 or better
25	Operating Temperature	0 to 40 degree C or better
26	Accessories to be supplied : AC power cord , remote control, user manual, software CD, necessary cable and connectors	Yes
27	Controller through tablet (Optional)	1. A able to remotely control DTH (8Nos), DVR (02Nos), and data wall through a tablet with the help of a controller application. 2. Application software developing for the remote controller is compatible with any android/IOS phone or tablet.

**QUAQUALITATIVE REQUIREMENTS / ADDITIONAL SPECIFICATIONS OF DATA  
WALL CONTROLLER FOR LED DISPLAY**

## A Data wall controller of LED display panel

S.No	Parameters	Specification
1	Processor Make	Equivalent to Intel Xeon latest generation or better
2	Operating system	Windows 10 or above
3	Audio output	Minimum 1
4	Video processor	Should support HDMI, DP, Fiber
5	Control via	RS232, Network, Key button, Remote Control.
6	Modular design	Possibility of flexible configuration, future expandable chassis. Hot-swappable redundant PSU.
7	No of the Input port	12
8	No of the Output port	12
9	Functions	Support all inputs source windows on a single screen at a time. Any scalable window size should be possible on any input source display on Wall Real-time previewing signal content via control software. Support EDID (Extended Display Identification Data), to read, modify, and customize, greatly improves the input signal source compatibility, enabling the device input interface to be adapted to various conventional and unconventional applications. Support screen configuration via Web Interface, server/client.
10	Graphic card	Equivalent to NVIDIA K6000 or the latest high-end versions and number of graphic cards as per the requirement of wall configuration.

	Warranty	3Year
<b>Other Parameters (External)</b>		
1	Gigabit Ethernet ports	2 or more for data wall configuration

**5 year CAMC for Data Wall Panel & Data Wall Controller including all its connected accessories is to be continued after Expiry of prescribed guaranty/warranty period.CAMC is also be a part of BID. Agreement for CAMC with successful BID be made before installation & commissioning of DATA WALL PANEL & DATA WALL CONTROLLER.**

- II)** BID Security for depositing (Earnest Money) should be in the form of DD (Demand Draft)/RTGs/NEFT in favour of **Inspector General, HQ BSF Rajasthan Frontier.**
- III)** Scanned Copy of the Bank Guarantee(EMD) will be uploaded by the seller in the online BID and a hard copy of the same will have to be submitted directly to a buyer within five days of the BID Opening. A Hard copy is required **falling which their Bid shall be rejected at the initial stage.**

- IV) Bank detail for depositing of ePBG /EMD**

**EMD Amount: Rs 2,10.000/=**

ACCOUNT NO: **30085351082**

IFSC CODE: **SBIN0012847**

**State Bank of India (SBI)**

**Branch Code 12847**

Branch: **SBI -MAHAMANDIR JODHPUR**

**In Favour of The INSPECTOR GENERAL,**

**FTR HQ BSF RAJ JODHPUR**

**Border Security Force (BSF) Ministry of Home Affairs**

**Mandore Road Jodhpur Rajasthan- India**

- V)** MSE/Start-ups should also submit Bid Security Declaration Certificate along with the Technical Bid documents falling that their offers shall be rejected at the initial stage and that no representation shall be entertained.

**BID SECURING DECLARATION CERTIFICATE**

**(On Firm's Letter Head)**

TO,  
INSPECTOR GENERAL,  
BORDER SECURITY FORCE  
FTR HQ BSF RAJASTHAN  
MANDORE ROAD JODHPUR  
RAJASTHAN-362026

-  
Sir,

-  
Tender/GeM Bid No: \_\_\_\_\_ we, M/s  
\_\_\_\_\_ under take that if we withdraw or modify our Bid during the  
period of validity, or we are awarded the contract and we fail to sign the  
contract, or to submit a performance security before the deadline defined in  
Bids documents, we will be suspended for the period of 02 years from being  
eligible to submit Bids for contract with procuring entity i.e. Border Security  
Force (BSF), Ministry of Home Affairs.

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Yours Faithfully  
(signature of the authorized signatory of Bidder, with official Seal)

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- VI)** In a Bid, either the principal /OEM or its authorized dealer /Agents on behalf of the principal/OEM will participate. Both cannot bid simultaneously for the same item/product in the same Bid (CVC circular No 03/01/12 dated 13.01.2012 refers)
- VII)** The bidder should submit a Self-declaration that the bidder is not under watch listed /banned/suspended/blacklisted by a Govt department.
- VIII)** Certificate regarding the compliance of Ministry of finance(DOE) (PPD)OM dated 23 July 2020 if any will be submitted by the bidder.
- IX)** OEM, MSE/Start-up firms are only eligible to get benefits. if they should submit valid documents along with the Bid.
- X)** Bid Number should be mentioned in all Bid ATC Certificate
- XI)** Seller shall ensure that the invoice is raised in the name the of consignee with GSTIN Consignee only.
- XII)** If the seller failed to supply the stores within the specific period, then the buyer should have the right to take necessary/required action against the seller in accordance with GTC of GeM.
- XIII)** Bid offer validity period can be extended up to 280 Days

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

## Additional Clause For Annual Maintenance Charges

1. AMC charges to be indicated as percentage of cost of Product/Equipment quoted for each year after the warranty period.
2. GST shall be included in the AMC Charges quoted.
3. The AMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to RA decrement rules shall be applicable on total price inclusive of AMC charges.
  - 3.1 Buyer shall indicate number of years of warranty by selecting option of 1- 10 Years available in the field depending on warranty parameter applicable in category parameters for the equipment. The Seller while participating in Bid/RA will get fields to indicate AMC charges as percentage depending on number of years of AMC selected by Buyer. The following shall be applicable If 5 year AMC selected.
    - 3.1.1 AMC charges for first year after warranty period - Percentage to be indicated- A1.
    - 3.1.2 AMC charges for second year after warranty period - Percentage to be indicated A2.
    - 3.1.3 AMC charges for third year after warranty period - Percentage to be indicated A3.
    - 3.1.4 AMC charges for fourth year after warranty period - Percentage to be indicated A4.
    - 3.1.5 AMC charges for 5th year after warranty period - Percentage to be indicated A5.
  - 3.2 The calculation of AMC Charges shall take in to account of number of years of warranty and duration of AMC as specified while creating bid.
  - 3.3 AMC charges to be indicated for each subsequent year should be same or higher than preceding year.
  - 3.4 The AMC charges shall be offered within range of 3 to 10% of cost of equipment.
4. Since AMC charges are to be paid only later for each year during AMC period , applicable performance guarantee amount after placement of contract shall be based on the cost of product/equipment and not on basis of cost of equipment along with AMC Charges.
5. Performance bank guarantee applicable for AMC is to be submitted at start of the AMC and shall be applicable as 3% on the total contract value including AMC Charges The PBG submitted after award of contract shall be released only after new PBG for the AMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for AMC is to remain valid till completion of AMC period plus one year .The bank guarantee for AMC shall be submitted to buyer directly.
6. In case of splitting of quantity product/equipment cost and AMC charges offered by L-1 in the evaluated cost shall be matched by higher quoting eligible bidders on one to one basis .The equipment cost shall be matched and AMC charges shall be matched year to year.

**7.** The AMC Contract shall be an offline contract to be handled by buyer. The payment of AMC will be made on AMC frequency (as indicated above) basis after satisfactory completion of said period, duly certified by end user and scope of AMC will be as per para 1 above.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**